

RADAR® PROTECT PROGRAM

Thank you for choosing Radar Tyres. With proper care and maintenance, you will enjoy driving on your new Radar replacement tyres for a long time.

We want you to be 100% satisfied with your Radar replacement passenger or light truck tyres so they are backed by the RADAR PROTECT PROGRAM. The Program includes the following benefits:

- **Workmanship and Material Limited Warranty**
- **Road Hazard Warranty**

WARRANTY ELIGIBILITY

Any new Radar passenger and light truck tyre bearing the Radar brand name and DOT number that: i) is owned by the original purchaser ii) has remained mounted on the vehicle identified on the receipt of installation and; iii) is the correct size and load range for the vehicle according to the vehicle manufacturer's recommendations or according to the vehicle information placard, is eligible for warranty coverage, subject to the conditions and limitations set forth in this limited warranty. Radar Tyres sold only by the participating Radar RED (Radar Elite Dealers) dealers are eligible for warranty coverage from Radar. Tyres sold by authorised dealers in Baltic countries (Estonia, Latvia and Lithuania) are also covered under the warranty program.

This warranty applies to tyres purchased after January 1st, 2024. Tyres purchased before January 1st, 2024 are subject to the previous published warranty.

WARRANTY PERIOD

The period of warranty coverage for eligible tyres extends until: i) the original usable tread wears down to 1.6 mm, as evidenced by the built-in treadwear indicators in the tread grooves or a tyre tread depth gauge; or ii) five (5) years from the date of retail purchase (proof of tyre purchase required); or iii) six (6) years from the date of manufacture as per the DOT number, whichever occurs first.

WORKMANSHIP AND MATERIAL LIMITED WARRANTY

All Radar brand tyres are warranted against defects in workmanship and material. If, upon examination by an authorised Radar retailer, it is discovered that an eligible tyre is unserviceable as a result of workmanship or material related conditions, that the warranty period for the tyre has not expired [five (5) years from date of purchase or six (6) years from date of manufacture as per DOT number]), and that no EXCEPTIONS TO WARRANTY COVERAGE apply, the tyre will be replaced at no charge (conditions apply) or at prorated cost (determined by reason of claim using mileage and/or tread depth) with an equivalent new Radar tyre by an authorised Radar retailer. Eligibility for no charge replacement and details of prorated calculation can be found under section TYRE REPLACEMENT AND RELATED COSTS.

ROAD HAZARD WARRANTY

Selected Radar tyre ranges offer a ROAD HAZARD WARRANTY to protect consumers against non-repairable damage caused by cut, snag, puncture, bruise or impact break. Typical road hazards are nails, glass, potholes and debris. The Road Hazard Warranty is offered to promote goodwill and is not a warranty that your tyre will not fail or become unserviceable due to a Road Hazard.

- The guarantee is valid only for the following Radar Tyres models:

- o Dimax R8, Dimax R8+, RPX-800, RPX-800+, Rivera Pro-2, Dimax Sprint, Dimax Sport, Renegade A/T-5, Renegade A/T Sport, Dimax All Season, Dimax 4 Season, Dimax Winter Sport, Dimax Alpine, Dimax Ice and Dimax Winter.

This warranty is a promise of replacement under the conditions specified below:

When an eligible tyre has a road hazard condition during the first 4 mm of treadwear or first 12 months from date of purchase, whichever comes first, the tyre will be replaced with an equivalent* Radar brand tyre free of charge. To be eligible, you need to present i) the tyre(s), ii) proof of purchase (original invoice) showing the date of purchase and that a minimum set of two (2) tyres of the same brand and pattern were purchased and installed on the vehicle at the same time. (If the vehicle has a mix of different brands and patterns, the claim will be rejected). You are responsible for payment of all applicable taxes, demounting, shipping, mounting and balancing charges set forth under this Coverage. You are also responsible for payment of local tyre disposal fees and any parts or service regardless of mileage or months of service. This includes payment for tyre rotation, alignment, towing, road service and valve stems.

*An "equivalent" new Radar brand tyre shall be either: i) the same range of tyre; or ii) a tyre of the same general construction and quality. The Limited Warranty covers tyres of equal or lesser value. If owner accepts a higher priced tyre, owner is responsible for covering any difference in price.

For the most updated list of eligible ranges please visit: www.omni-united.com/radar-eu/limited-warranty

EXCEPTIONS TO WARRANTY COVERAGE

This Limited Warranty shall not apply if an eligible tyre shows uneven wear across the tread down to the treadwear indicators (1.6 mm of tread remaining), or the tyre damage or wear condition is due to any one or more of the following:

- Radar does not warrant any repaired tyre.
- Workmanship and Material: Any workmanship and material condition after the first 1.6mm of treadwear or 12 months of from date of purchase, whichever comes first.
- Road hazard: Any road hazard condition after the first 4 mm of treadwear or 12 months of from date of purchase, whichever comes first.
- Ride Vibration: Any ride/vibration condition after the first 1.6 mm of treadwear or 12 months of service, whichever comes first.
- Improper operation or maintenance. This includes, but is not limited to, effects caused by:
 - o Improper tyre inflation and/or improper load/speed practices. These practices can cause excessive operational temperatures and stresses that exceed the tyre's capabilities
 - o Improper or insufficient tyre rotation
- Wear due to Improper vehicle alignment; includes but not limited to uneven, irregular, or spotty wear, cupping or feathering.
- Flat spotting caused by improper storage or brake lock.
- A tyre that is repairable under European Tyres and Rim Technical Organisation (E.T.R.T.O.) standards.

- Tyres transferred from the vehicle that they were originally installed on.
- Damage due to:
 - o A tyre that is damaged due to vandalism or accident.
 - o Rim irregularities or rim damage.
 - o Snow chains.
 - o Vehicle mechanical problems, including brake problems, and vehicle wheel alignment.
 - o Extreme temperature exposure.
 - o Negligent and abusive driving such as tyre spinning, or racing.
 - o Improper tyre storage.
 - o Automotive accident.
 - o Chemical corrosion or Fire.
- Use contrary to the vehicles manufacturer's tyre recommendations.
 - o Improper stud size and/or installation.
 - o Improper Mounting or Demounting.
 - o Alteration: such as, but not limited to, adding a white in lay on blackwall, tread regrooving, tyre truing or siping, or adding sealant materials to the tyre.
 - o Ozone or weather cracking: Not covered after 48 months from the date of purchase.
 - o Tyres used in commercial service, competition or for an emergency vehicle.
 - o Tyres run when flat or under inflated.
 - o A tyre that is damaged or failed due to racing or off-road use. Failure to observe the maintenance and tyre care obligations described under OWNER OBLIGATIONS or elsewhere herein.
- Winter Tyres
 - o Winter tyres must be used during winter months only, defined as a period beginning on or after September 1st of a given year and ending no later than end of May of the following year. Radar winter tyres require documentation of the timing of the installation and removal of the tyres each winter to maintain coverage under the RADAR PROTECT PROGRAM.

ATTENTION AUTHORIZED RETAILERS:

RADAR RESERVES THE RIGHT TO THE FINAL INSPECTION DECISION ON CONDITIONS FOR ALL RETURNED TYRES UNDER EXCEPTIONS TO WARRANTY COVERAGE. RADAR RESERVES THE RIGHT TO TEST ALL TYRES RETURNED FOR VIBRATION. THE RADAR PROTECT PROGRAM HEREIN IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND RADAR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT PERMITTED BY LAW, RADAR DISCLAIMS LIABILITY FOR ALL CONSEQUENTIAL AND INCIDENTAL DAMAGES. THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. THIS IS THE ONLY EXPRESS WARRANTY MADE BY RADAR. NO RADAR EMPLOYEE, RETAILER, OR WHOLESALER HAS THE AUTHORITY TO MAKE ANY WARRANTY, REPRESENTATION, PROMISE OR AGREEMENT ON BEHALF OF RADAR EXCEPT AS EXPRESSLY WRITTEN IN THIS RADAR PROTECT PROGRAM. IN OBSERVANCE OF EU LAW, THIS RADAR PROTECT PROGRAM HAS BEEN DESIGNATED A "LIMITED WARRANTY". RADAR DOES NOT INTEND TO REPRESENT THROUGH THIS RADAR PROTECT PROGRAM THAT TYRE FAILURES CAN OR CANNOT HAPPEN.

TYRE REPLACEMENT AND RELATED COSTS

An equivalent new Radar tyre shall be either: i) the same range of tyre;

or ii) a tyre of the same general construction and quality. If warranty coverage is applicable a result of workmanship or material related conditions, the eligible tyre will be replaced at no charge to the owner if: i) the warranty claim is submitted within twelve (12) months from the date of purchase; and ii) the amount of tread worn from the tyre is 1.6 mm or less of the original usable tread.

Mounting and balancing costs, and applicable taxes, will be the responsibility of the owner. If a warranty claim as a result of workmanship or material related conditions does not qualify for free replacement, the owner will be responsible for the replacement cost, mounting and balancing costs, and applicable taxes. Replacement cost shall be calculated by the below formula. If treadwear warranty coverage is provided, the owner will be responsible for the replacement cost, mounting and balancing costs and applicable taxes. Replacement cost shall be determined as follows:

Consumer Replacement Cost =

Tyre Mileage at the time of claim X **Radar's selling price to the wholesaler for the replacement tyres**

Warranted mileage of the tyre

WARRANTY FOR REPLACEMENT TYRES

Any replacement tyres provided pursuant to this Limited Warranty shall be covered by the Radar warranty in effect at time of replacement.

OBTAINING REPLACEMENT TYRES

Replacement tyres can only be provided by the authorised Radar retailer in Europe from whom the tyres were originally purchased. To obtain a replacement tyre, you must present to the original authorised Radar retailer the proof of purchase (original invoice) for the tyre being replaced and the tyre. No tyre replacement will be recognised unless submitted on a Radar Claim Form, which must be filled out and signed by the vehicle owner and an authorised Radar Retailer. You can download the Claim Form from www.omni-united.com/radar-EU/limited-warranty.

ATTENTION AUTHORIZED RETAILERS:

THE FORM MUST BE VALIDATED BY THE CONSUMER. THE REPLACEMENT PROOF-OF-PURCHASE SHOWING THE PURCHASE OF ANOTHER RADAR TYRE(S) MUST ACCOMPANY THE FORM AND TYRE RETURN.

OWNER'S OBLIGATIONS

Proper tyre care is necessary to obtain the maximum mileage and wear from a tyre. To make an eligible claim under this RADAR PROTECT PROGRAM, the owner must present a claim, as instructed herein, with the tyre to the participating Radar RED Tyre retailer from whom the tyres were originally purchased.

Owner must present proof of purchase (original invoice) showing the date of purchase. Owner will be required to fill up and sign the RADAR PROTECT PROGRAM Claim Form (CLO1(EU/RA)). Owner is responsible for paying all applicable taxes charged by the authorised servicing retailer and is also responsible for paying shipping, local tyre disposal fees, and any parts or service regardless of mileage or months of service. This includes payment for tyre rotation, alignment, towing, road service, valve stems and tyre repair. Owner is responsible for maintaining proper tyre air pressure and for proper maintenance of the tyre.

For all warranty claims under this RADAR PROTECT PROGRAM the owner must provide the tyre mileage at the time of installation of the tyres

TYRES PURCHASED FROM UNAUTHORISED/ NON-PARTICIPATING RADAR RED RETAILERS

It is important to purchase our tyres from authorised Radar RED retailers only. Unauthorised importers or retailers may provide tyres that have been already used or stored in improper conditions.

In order to provide the best quality of tyres and services, we need to ensure that tyres are purchased from an authorised Radar RED retailer. Tyres purchased from an unauthorised retailer ARE NOT COVERED by this warranty. If a tyre is purchased from an unauthorised retailer, all claims relating to that tyre should be directed to the retailer, and not to OMNI UNITED.

Please note that some sellers on Amazon.com, eBay.com, Craigslist or similar online markets may not be participating Radar RED retailers. When purchasing on these online markets, it is fully your responsibility as a customer to ensure that sellers are participating Radar RED Retailers authorised by Omni United.

USABLE TREAD LIFE

When the original usable tread anywhere on a tyre reaches a depth of 1.6 mm, as evidenced by the built-in treadwear indicators in the tread grooves or a tyre tread depth gauge, the tyre is fully worn out and should be removed from service.

CONDITIONS AND EXCLUSIONS

In accordance with EU law, this warranty has been designated a "Limited Warranty." Nothing in this Limited Warranty is intended as a representation by Radar that tyre failures cannot occur. Any tyre, no matter how well manufactured, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer.

This Limited Warranty is intended to be in lieu of any and all other warranties and representations, whether express or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose. No other warranties or representations of any kind are made by Radar, and none are to be implied by law. Unless pre-empted by applicable law or otherwise prohibited by mandatory rights, Radar disclaims liability for all indirect, consequential, special and incidental damages that are or may be associated with manufacturing and design defects in workmanship or material, including, but not limited to, loss of use, lost profits and loss of business. Some EU Countries may not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. The obligations under this warranty may not be enlarged upon or altered.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may have additional rights that vary from country to country. This Limited Warranty is applicable in Europe only. This Limited Warranty is not transferable.

ALL CLAIMS ARISING FROM THIS LIMITED WARRANTY OR THE MARKETING, SALE OR PERFORMANCE OF THE PURCHASED PRODUCT AGAINST RADAR AND ITS AGENTS, EMPLOYEES, RETAILERS, AFFILIATES, PARENT OR SISTER CORPORATIONS, RELATED CORPORATE ENTITIES, PREDECESSORS, SUCCESSORS OR ASSIGNS (HEREINAFTER COLLECTIVELY "RADAR") SHALL BE SUBJECT TO BINDING ARBITRATION. You and RADAR acknowledge your and its right to litigate claims, disputes and controversies arising out of or in connection with this limited warranty or the marketing, sale or performance of the purchased product in court, but prefer to resolve any such claims, disputes and controversies through arbitration and hereby waive the right to litigate such claims, disputes and controversies in court upon election of arbitration by either party. Therefore, you and Radar agree that all claims, disputes, and controversies between you and Radar arising out of or in connection with this limited warranty, or any other warranties, express or implied, including a

failure of warranty, or any claims arising out of or in connection with the marketing, sale or performance of the purchased product, including but not limited to claims for consumer fraud or brought under any consumer protection statute, but excluding claims for personal injury or property damage, shall be finally resolved solely by arbitration, upon election by either party, according to the formal dispute resolution procedures then in effect of the National Arbitration Forum, or if the National Arbitration Forum is no longer conducting such arbitrations, a successor organization thereto or such other private arbitration service as you and Radar shall mutually agree (the actual authority involved, the "Arbitral Body"). The Arbitral Body shall decide the issues submitted in accordance herewith, provided that all substantive questions of law will be determined under the laws of the Country in which you purchased the product at issue. You agree that no claim subject to arbitration shall be arbitrated as a class action, or on a class-wide or representative basis, or on behalf of the general public, or on behalf of other persons that may be similarly situated. You further agree that no claim subject to arbitration shall be heard by a jury and that any judgment or award of the Arbitral Body will be final and not subject to judicial review. All arbitrations will be conducted as document hearings. Each party shall bear its own costs arising from and associated with the document hearing with the exception of the arbitrator's fee which will be borne by all parties in equal shares. If either party requests any procedures beyond a document hearing, the requesting party will be responsible for all fees, including filing and administrative fees, above and beyond the fees required for document hearings. Any award of the arbitrator(s) may be entered as a judgment and shall be enforceable in any court of competent jurisdiction. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute.

WARNINGS

To avoid property damage, personal injury or death, Products have to be properly used or operated (i.e., according to their normal and recommended usage), including , without limitation

- Always have your tyres mounted and demounted by specially trained technicians.
- Always mount your tyres on approved rims that meet TRA standards.
- Always have your tyres rotated and inspected regularly.
- Always follow rules and recommendations in your vehicle's owner's manual.
- Always mount studded tyres in sets of four (4).
- Never simultaneously mount studded and non-studded tyres on a vehicle.
- Never mount mixed tyre brands, product ranges and different speed rated tyres on a vehicle.
- Always use correct air pressure recommended by vehicle manufacturer/TRA.
- Always use recommended tyre size by the vehicle manufacturer.
- Never inflate beyond 40 PSI pressure to seat the beads.
- Always use correct load/air pressure as indicated on the sidewalls of the tyres.

TYRE AGING

All tyres experience age degradation, a condition where the physical and chemical properties of tyres change over time. Age degradation can lead to a sudden tyre failure. To avoid tyre failures caused by age degradation, Radar recommends tyres (including spares) be removed from service and replaced 10 years after their date of the manufacture, regardless of tread depth or usable condition. The age of a tyre can be determined by examining the DOT code on the tyre sidewall, or by consulting a tyre service professional.

For the most up-to-date warranty information visit www.omni-united.com/radar-EU/limited-warranty

ENVIRONMENTAL RESPONSIBILITY

Protecting our future since 2013, select Radar brand of tyres are Carbon Neutral.

In 2012, we commissioned EY (Ernst & Young) to do an in-depth study on the impact of the production footprint of Radar, our flagship brand on the environment. EY examined and quantified the amount of greenhouse gases (primarily carbon dioxide) produced, from procuring raw materials to manufacturing, distribution, and energy used in the company's offices and employees' travel. Based on the study recommendations, we undertook a number of changes to our business processes and actions geared to offset the carbon footprint, such as investing in projects ranging from reforestation to agroforestry. As a result, Radar Tyres became the first tyre brand to be Manufactured Carbon-Neutral by late 2013. From 2021, furthering our plan on Carbon Neutrality, we became Carbon Neutral from cradle to grave for certain geographies and products while working with our overall Carbon Management plan to remain Carbon Neutral till 2030 in line with the requirements of PAS 2060. Ernst and Young has provided external limited assurance over this.

For more details on our Carbon Management plan, please visit our website www.omni-united.com

"We cannot transform the world alone, but we want to demonstrate that if a company like ours can invest the time, effort and resources necessary to make a difference, then anyone can." - G.S.Sreen, President and CEO, Omni United



EFFECTIVE JANUARY 1ST, 2024



DRIVING A GREENER FUTURE

RADAR
TYRES